WEBSITE PRIVACY NOTICE

Website Use Only

1. PURPOSE

This Privacy Notice explains how ACS Financial Management (Pty) Ltd ("the Company", "we", "us", or "our") collects and processes personal information in relation to your use of this Website.

This Notice applies only to:

- Visitors to the Website;
- Individuals submitting enquiries via the Website;
- Users interacting with Website functionality.

It does **not** apply to processing activities arising from:

- Financial services engagements; or
- Employment or recruitment processes.

Separate privacy notices apply in those contexts (refer to section 9 below).

2. RESPONSIBLE PARTY

The responsible party for purposes of applicable data protection laws, including the Protection of Personal Information Act, is ACS Financial Management (Pty) Ltd.

3. PERSONAL INFORMATION WE COLLECT

We may collect the following categories of personal information through the Website:

3.1 Information Provided by You

- Name and surname
- Email address
- Contact number
- Any information submitted via contact forms or enquiries

3.2 Automatically Collected Information

- IP address
- Browser type and device information
- Pages visited and usage patterns
- Cookies and tracking data

4. PURPOSE OF PROCESSING

Personal information is processed strictly for Website-related purposes, including:

ACS Financial Management (Pty) Ltd | Registration Number: 2018/538023/07 | FSP: 13256
Address: The Village Office Park, Block A, Cnr Oberon Ave and Glenwood, Faerie Glen, Pretoria, 0043
Tel: 012 807 0065 | WhatsApp: 066 33 67277 | Email: acsfinad@acsgroup.co.za | Web: www.acsgroup.co.za

- Responding to enquiries submitted via the Website
- Providing requested information about our services
- Maintaining and improving Website performance
- Ensuring Website security and preventing misuse
- Complying with applicable legal and regulatory obligations

5. LEGAL BASIS FOR PROCESSING

We process personal information where:

- You have provided consent (e.g., submitting a contact form);
- Processing is necessary for our legitimate interests (e.g., Website security and functionality);
- Processing is required to comply with legal obligations.

6. COOKIES AND TRACKING TECHNOLOGIES

6.1 The Website may use cookies and similar technologies to:

- Enhance user experience;
- Analyse Website traffic;
- Improve functionality.

6.2 You may manage or disable cookies through your browser settings. Note that doing so may affect Website performance.

7. DISCLOSURE OF PERSONAL INFORMATION

We do not sell personal information. Personal information may be shared with:

- IT service providers supporting Website functionality;
- Professional advisors (where required);
- Regulatory or legal authorities, where required by law.

All third parties are required to implement appropriate data protection safeguards.

8. INFORMATION SECURITY

We implement reasonable technical and organisational measures to protect personal information against:

- Loss
- Unauthorised access
- Misuse
- Disclosure

However, no online platform can guarantee absolute security.

9. SEPARATE PRIVACY NOTICES FOR SERVICES AND EMPLOYMENT

Where you:

- Engage the Company for financial services; or

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- Apply for or enter into employment with the Company

your personal information will be processed under separate, detailed privacy notices, which govern those specific relationships. These notices include additional information relating to:

- Financial, risk, and compliance data processing;
- Regulatory obligations under financial services legislation;
- Employee and recruitment data processing practices.

You will be provided with the relevant privacy notice at the point of engagement.

10. DATA RETENTION

Personal information collected via the Website is retained only for as long as necessary to:

- Fulfil the purpose for which it was collected;
- Respond to enquiries;
- Meet legal or regulatory requirements.

11. YOUR RIGHTS

In terms of applicable data protection laws, you have the right to:

- Request access to your personal information
- Request correction or deletion of your information
- Object to or restrict processing (where applicable)
- Withdraw consent where processing is based on consent

Requests may be submitted using the contact details below.

12. INTERNATIONAL DATA TRANSFERS

Where personal information is transferred outside South Africa, appropriate safeguards will be implemented in accordance with applicable legal requirements.

13. CHANGES TO THIS NOTICE

We reserve the right to update this Privacy Notice from time to time. Updated versions will be published on the Website.

14. CONTACT DETAILS

For privacy-related queries or requests:
Email: acsfinad@acsgroup.co.za
Telephone: 012 807 0065

15. INFORMATION REGULATOR

If you believe your personal information has been processed unlawfully, you may lodge a complaint with the Information Regulator.

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